

# Eligibility Criteria

## Admission Criteria

Any consumer who has not received prior services or has not received services in the past year are required to answer basic demographic and financial information in order to schedule an appointment. Clinical Triage Specialists make an initial determination for need of services based off of information received, symptoms presented, and historical information available to them.

## Discharge Criteria

The Access and Assessment Center (AAC) is the initial point of contact for entry into services. The AAC does not discharge consumers from any programs or services.

## Transition Criteria

The Access and Assessment Center (AAC) is the initial point of contact for entry into services. The AAC does not transition consumers from any programs or services.

## Readmission Criteria

Any consumer who has not received services in more than one year may be readmitted to services through AAC by answering basic demographic and financial information.

## Exclusionary or Ineligibility Criteria

RiverValley Behavioral Health does not discriminate based on the consumer's demographic information.